



Accessibility Fact Sheet

Elysium Resort & Spa

Location: Ammoudes, Kallithea, Rhodes

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1. General Accessibility Standards

- The hotel complies with the provisions of **Article 26 of N. 4067/2012** regarding accessibility for persons with disabilities and reduced mobility.
- Accessibility is integrated into the property's operational standards in line with **Travelife requirements**.
- Staff have received **specific training** to assist guests with mobility and other disabilities.

2. Accessible Rooms

- Total number of accessible rooms: **10**
- All accessible rooms offer:
 - **Step-free access** (door threshold ≤ 2 cm)
 - **Minimum** entrance door/ WC door **width of 90 cm**
 - **Accessible bathroom** with walk-in shower, folding seat & handle -bar around the shower
 - WC adapted for the wheelchair 40cm high with handle bar
 - **Accessible washbasin** (70cm height with clear space underneath & and specially designed taps)
 - **Accessible room features** (TV remote, thermostat, mini fridge, lighting switches safe and wardrobe-bar within reach)
 - Bed height 45cm

3. Arrival & Parking

- **Accessible parking spaces (2)** available, correctly marked with the international wheelchair symbol and located **within 30 m** of the main entrance.
- Illuminated & barrier-free pathway to the entrance

4. Entrance & Reception

- **Step-free main entrance** with **automatic doors** (100cm – 200cm).
- Accessible check-in at a 70 cm-high desk is provided next to the reception counter.
- **Seating** with appropriate height is available near reception.

5. Common Areas

- All **restaurants, bars, gym and meeting rooms** are wheelchair accessible via ramps or lifts.
- **Accessible toilets** are provided in common areas covering all major zones of the hotel.
- **Lifts** are fully accessible: buttons and control panels within reach, **Braille signage**
- **Wheelchair charging points** are available in the reception lobby.
- **Beach access** provided through walkways leading all the way to the shoreline.
- **SeaAccess system** enabling guests with mobility difficulties to enjoy safe and comfortable access from the beach into the sea.
- **Pool accessibility** ensured via **amphibious wheelchair** and nearby accessible toilets & changing rooms.

6. Additional Facilities & Services

- **Wheelchairs** and **special bathroom chairs** are available for guest use upon request.
- Professional care and medical services are available through external partners, upon request, for an additional fee.
- **Accessible transfer service** partnerships in place.
- **Emergency evacuation plan** includes procedures for guests with reduced mobility; **staff are trained** accordingly.

7. Continuous Improvement

- The hotel participates in **annual accessibility assessments** and **guest feedback reviews** to identify and implement improvements.
- The hotel collaborates with experts to keep improving its operations in a way that meets modern quality, sustainability, and social responsibility standards.



Elysium Resort & Spa is committed to ensuring that all guests enjoy a comfortable, dignified, and inclusive stay.